Overview of Anti-scam

Dealing with spam, safe and blocked sender lists, junk mail folders and spam digests can be confusing. We’d like to take the time to explain the current anti-spam/anti-virus solution that is in place for BOR and Community College faculty and staff.

We utilize a product from Proofpoint for our anti-spam/email anti-virus solution that blocks approximately 500,000 messages a day! It works by automatically deleting known spam with the highest spam scores (99 and 100) and also quarantines questionable messages to a Spam Digest that is sent to you at 8 am and 3 pm on weekdays. You may not have received a Spam Digest yet or rarely see one as you would only get one if you have messages in your quarantine. You also have the ability to place email addresses on a Safe Senders List or a Blocked Senders List through a Spam Digest or by managing your spam settings using this link: https://managespam.ct.edu:10020

For additional information and to see an FAQ, please visit the article found on the Support Center: http://supportcenter.ct.edu/Service/anti-spam.asp

In addition to Proofpoint, Microsoft Outlook has a built-in feature that also blocks junk mail and also has safe and block lists. You may have this feature enabled and could have mail in a “Junk E-Mail” folder in Outlook. You also could have email addresses entered onto Outlook’s Safe Senders or Blocked Senders list. This is NOT the same as your Proofpoint Safe/Blocked Senders list. To see if Outlook’s junk mail feature is enabled and to see if you have addresses in the Safe/Blocked lists, from the Home tab in Outlook, select Junk - Junk E-mail Options.

In order to streamline anti-spam measures and reduce the confusion of having multiple locations to check for blocked mail and multiple Safe/Blocked Senders Lists, BOR System Office machines have disabled Outlook’s junk mail feature. Colleges have the option to disable their user’s Outlook Junk Mail feature to reduce the confusion of multiple quarantine, safe and block lists as well.

Instructions on how to convert Outlook Safe/Blocked Senders Lists to Proofpoint can be found on the Support Center’s Anti-Spam Information page. This would have to be done prior to having the Outlook Junk E-mail feature disabled.